



Licensing Act 2003

**REPRESENTATION FORM FROM RESPONSIBLE AUTHORITIES**  
Stevenage Borough Council LICENSING AUTHORITY

Responsible Authority: Trading Standards

<b>Your Name</b>	Elaine KNOWLES
<b>Job Title</b>	Senior Trading Standards Officer
<b>Postal address</b>	Hertfordshire Trading Standards Farnham House Stevenage SG1 2ST
<b>Email Address</b>	elaine.knowles@hertfordshire.gov.uk
<b>Contact telephone number</b>	01707 292 547

<b>Name of the premises you are making a representation about</b>	The Oval Wines	
<b>Address of the premises you are making a representation about</b>	9 The Oval, Stevenage SG1 5RA	
<b>Is this the first objection in respect of these premises</b>	<u>Yes</u> / No	Brief details / cross reference

Trading Standards, being a nominated Responsible Authority under the Licensing Act 2003, wish to make representation to this application.

Our representation(s) are made in consideration to the below licensing objectives, as we believe the operating schedule does not adequately demonstrate how you, the applicant will best support this.

**Licensing Objections**

<b>Which of the four licensing Objectives does your representation relate to?</b>	<b>Yes Or No</b>	<b>Evidence supporting representation or reason for representation. Please use continuation sheet as required</b>
<b>To prevent crime and disorder</b>	Yes	<p>Illegal tobacco found concealed on the premises on 02/07/2024 (16 x 50g hand rolling tobacco and five packets of Kamagra Oral Jelly) and 03/10/2024 (19 x 50g hand rolling tobacco, 360 cigarettes and 42 packets of Kamagra Oral Jelly) including UK non-duty paid tobacco and that which does not meet the mandatory packaging requirements and health warnings not in English (contrary to the Tobacco &amp; Related Products Regulations 2016 and the Standardised Packaging of Tobacco Regulations 2016.</p> <p>Prescription only medicines found hidden on premises which cannot legally be sold over the counter, contrary to the Consumer Protection from Unfair Trading Regulations 2008.</p> <p>Statement and exhibits attached from Elaine KNOWLES Senior Trading Standards Officer.</p>
<b>Public safety</b>	No	
<b>To prevent public nuisance</b>	No	
<b>To protect children from harm</b>	No	

The below additions to the Schedule as provided at Part 4 of the application, identifies those matters that we believe are necessary, to promote the licensing objectives.

<b>Suggested conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account. Please use separate sheets where necessary and refer to checklist.</b>	
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Should you require clarification on any matter being made, please contact the named officer to discuss further.

Signed ..... Elaine Knowles .....

Date: ..... 13/11/2024 .....

Note for Officers:

Please submit this form along with any additional sheets to: Licensing at Stevenage Borough Council or email to [licensing@stevenage.gov.uk](mailto:licensing@stevenage.gov.uk)

**This form must be returned within the Statutory Period.**

## Witness Details

(Do not include this form in Prosecutor's copy of report)

Witness Name

Home Address

[click here and add ADDRESS](#)

Home Tel. No. [click here and add Tel No](#)

Mobile Tel. No. [click here and add Tel No](#)

Work Tel No. [click here and add Tel No](#)

Date and Place of Birth [click here and add PLACE & DOB](#)

Contact Address if Different From Above

[click here and add ADDRESS](#)

Tel. No. [click here and add Tel No](#)

Dates to be Avoided (cross out dates to avoid)

Month: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	Month: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	Month: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
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# Witness Statement

Statement of **Elaine KNOWLES**

Age (if over 18 enter 'Over 18') Over 18

This statement, (consisting of **7** page(s) each signed by me,) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the **14th** day of **April**, **2021**

Signed

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1. I am a Senior Trading Standards Officer employed by Hertfordshire County Council Trading Standards Service. I have been active in this role for approximately 20 years.
  2. As such, I am duly authorised under several statutes including the Trade Marks Act 1994 and the Consumer Protection from Unfair Trading Regulations 2008. I am also authorised under the Consumer Rights Act 2015, together with several subordinate pieces of legislation made under this Act, including the Tobacco and Related Products Regulations 2016 and the Standardised Packaging of Tobacco Regulations 2016.
  3. Part of my duties include acting on complaints and intelligence received from members of the public, local business and Hertfordshire Constabulary concerning the supply of suspected illicit and counterfeit tobacco.
  4. Since October 2019, I have been involved with an off-licensed premises called The Oval Wines, located at 9 The Oval, Jessop Road, Stevenage SG1 5RA. On

Signed :

Continuation of the Statement of **Elaine KNOWLES**

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Wednesday 23<sup>rd</sup> October 2019, at approximately 10.30, I went to The Oval Wines, with my colleagues Joanne HAYES, Mark KEMPSTER, Courtney STRACHAN, Charlotte COUGHLIN (who has since left Hertfordshire Trading Standards) and a tobacco detection dog with her handler.

5. I went into the shop and immediately spoke to a young Asian male in his late 20's / early 30's who was behind the counter to the right of the front door and asked who was in charge. He gave the name of the owner as Mr Meryem Velibas but that the Licence Holder was Mr Emrah Demirci but said that they were not in the shop that day.
6. While I was speaking to the young man at the shop counter, I was aware that the dog handler had been letting the dog look around in the storeroom at the rear of the shop. During this time, the young man at the shop counter had telephoned the owner of the shop, Mr VELIBAS and he wanted me to speak to him. I spoke to a man who gave his name as Mr Velibas, explaining the purpose of our visit and that we had the statutory power to be able to inspect the shop for illicit tobacco. He sounded very annoyed and said that he would not have given his permission for the dog to come into the shop because it was not hygienic. I informed him that unfortunately, the dog was already on the premises, but was under very close supervision from her handler and my fellow officers. I asked if would be able to come to his shop to meet in person, but he said that he was currently in London.
7. A short time later, at approximately 10.55, my colleagues Mark KEMPSTER and Charlotte COUGHLIN brought me a plastic bag with several pouches of Golden Virginia hand-rolling tobacco (HRT), one pouch of Cutters Choice HRT and one packet of Marlboro Gold Cigarettes which the tobacco detection dog had found in

Signed :

Date :

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Continuation of the Statement of **Elaine KNOWLES**

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- the store room at the back of the shop. These were placed in evidence bags and each sealed with a unique tag number, with the details being recorded in a Premises Searched / Inspected Book.
8. It is my belief that Mr Velibas had objected to the use of the tobacco detection dog because he did not want the illicit tobacco to be discovered in his storeroom, not because it was unhygienic.
  9. Next, a second young Asian man in his 20's arrived and made his way to the front counter where the tobacco products being seized as evidence were laid out. Upon seeing the evidence, I heard the second young Asian man said, "They are all for personal use", to which I replied, "What, all thirty-three of them?" and he returned "Yes all of them." The young Asian man was clearly agitated, and my colleagues Mark Kempster and Joanne Hayes had a brief exchange with him which I did not hear the details of.
  10. When I had finished writing out my inspection report form, I took the second young Asian man to the front of the shop in front of the counter and asked for his details. He told me that he was Mr Emrah DEMIRCI, Licensee of the premises, so I explained the process to him. I said that I had reason to believe that the tobacco products on the counter were counterfeit and that they breached the tobacco products packaging legislation because they were not in plain packaging. I told him that I was seizing them, so that they could be sent away to the manufacturer to be examined in accordance with the Trade Marks Act 1994. I said that once I knew the outcome, I would invite him and the owner (Meryem Velibas) to attend a formal interview and he could tell me about the tobacco.
  11. Mr Demirci listened to me throughout, but he was becoming angry and I was

Signed :

Date :

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Continuation of the Statement of **Elaine KNOWLES**

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careful to keep him as calm as possible. He kept repeating that it was unfair that Trading Standards was taking away his hand rolling tobacco, because it was for his own use and was not for sale in the shop. He said that he didn't believe that it was fake and that I should return it to him. I reassured him that I believed it to be counterfeit, but that it would be sent away to an expert who would examine it as part of the investigation. I explained to him that the tobacco products he was referring to contravene, the legal packaging requirements anyway, since they were not in plain packaging.

12. At that point, my colleagues brought two CCTV units to the front of the shop, so that they could be seized as evidence. Mr Demirci lost his temper and started to shout that we had no right to take his shop's CCTV units. Immediately, he telephoned Mr Velibas on his mobile and asked me to speak to him again.
13. I proceeded to speak to the same person I had spoken to earlier that morning and explained that I had the statutory power to seize the CCTV units as evidence. I was on the telephone for some considerable time, during which I could hear Mr Velibas become very heated and told me that I had to leave the premises straight away. He told me that he was recording our telephone call and I said that I welcomed that because it would then be an accurate record of me telling him what my powers are, as well as informing him of his rights.
14. While this protracted conversation was taking place, I was aware that there was an altercation taking place between Mr Demirci and my colleagues in relation to the CCTV. I heard Mark Kempster say that he was going to call 999 and request police assistance if Mr Demirci did not our officers to carry out their duties, but I

Signed :

Date :

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carried on my conversation with Mr Velibas on the telephone.

15. A short time later, four officers from Hertfordshire Constabulary arrived at The Oval Wines, together with Gillian Ackroyd, Licensing Officer for Hertfordshire Constabulary. The officers had a brief discussion with Mr Emirci and I heard one officer explain that the officers from Hertfordshire Trading Standards had the legal power to take the CCTV units as evidence and he was to let them do their duties.
16. Details of the CCTV units were noted on my Inspection Report Form and in the Premises Inspected / Searched and we left without further incident.
17. After the day's operation had concluded that evening, the tobacco products and the CCTV units seized from The Oval Wines were removed from the office van and deposited in the evidence room at County Hall, Pegs Lane, Hertford.
18. They were later sent to the relevant trade mark protection company and a short while later on 07/02/2020, I received confirmation by way of a witness statement from Attest UK Authentication Services on behalf of Imperial Tobacco Limited that the tobacco products were indeed counterfeit.
19. I wrote to Mr Meryem Velibas, the owner of Oval Wines and Mr Emrah Demirci, Licensee of the premises (under caution) after receiving confirmation that the tobacco products seized from the premises were counterfeit. My letter contained business advice about not selling counterfeit and non-duty paid tobacco products. I received no response from either Mr Velibas or Mr Demirci, despite requesting acknowledgment of my correspondence.
20. It was decided that the Oval Wines would be targeted in the next trading standards operation with the tobacco detection dog, to test compliance with the business advice they had been given. Unfortunately, Covid-19 intervened and this had to

Signed :

Date :

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- be postponed.
21. On 25/04/2021, after Covid-19 restrictions had been sufficiently lifted to allow Trading Standards Officers to go about their normal duties, I went back to the Oval Wines, 9 The Oval, Jessop Road, Stevenage SG1 5RA with colleagues from Hertfordshire Trading Standards and Hertfordshire Police, including Gillian ACROYD, Licensing Officer at Stevenage Police Station.
  22. At around 14.30, officers went into the premises and my colleague, Sarah STEVENS, Senior Trading Standards Officer, spoke to the person in charge, who was Sai KUMAR. Also present was Milen JORDANOV, who claimed to be the brother-in-law of Emrah DEMIRCI and said that they were covering for the manager, Yasin COSKANULU. I was not party to that conversation and soon went outside the shop again, since there seemed to be enough people to deal with the situation inside the shop already.
  23. I did go back into the premises eventually, about five to ten minutes later, to see a box of suspicious tobacco products being taken out from underneath the front counter in the shop by the Wagtail dog handler. I could see straight away that the packaging of the tobacco products did not meet the requirements of the Tobacco and Related Products Regulations 2016 and the Standardised Packaging of Tobacco Regulations 2016 because they did not have plain packaging.
  24. At that point, I observed my colleague Sarah STEVENS writing down details of all the tobacco products which were to be seized and these were placed into evidence bags and sealed with tamper-proof evidence tags.
  25. I am also aware that my colleague, Sarah STEVENS found nine packets of

Signed :

Date :

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- prescription only medication on sale from underneath the counter.
26. These were subsequently recorded in the evidence log in accordance with department policies and procedures.
27. I can state that following an in-house examination of the tobacco products seized from the shop, 940 cigarettes are believed to be counterfeit/non-duty paid and the amount of hand-rolling tobacco seized is 1.15 kg.
28. From experience, I am aware that an illicit packet of cigarettes is sold for between £5.00 and £7.50, so taking the lower value, it is estimated that the street value of the cigarettes seized is approximately £230.00. I am also aware that 50g of hand-rolling tobacco is sold for between £12.00 and £15.00, so again, taking the lower of those values, the street value of the hand-rolling tobacco is approximately £276.00.
29. Officers from Hertfordshire Trading Standards are currently in the process of sending the seized tobacco away for examination by the relevant brand-holders, which will determine ultimately how much of the tobacco is indeed counterfeit / non-duty paid. A full criminal investigation will also follow.

Signed :

Date :

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# Witness Statement



Statement of (name) **Elaine KNOWLES**

Age (if over 18 enter 'Over 18') **Over 18**

This statement, (consisting of **5** page(s) each signed by me,) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the **10th** day of **October**, 2024

Signed *Elaine Knowles*

1. I am a Senior Trading Standards Officer employed by Hertfordshire County Council Trading Standards Service. I have been active in this role for approximately 20 years.
2. As such, I am duly authorised under several statutes including the Trade Marks Act 1994 and the Consumer Protection from Unfair Trading Regulations 2008, together with other pieces of relevant legislation, including the Tobacco and Related Products Regulations 2016 and the Standardised Packaging of Tobacco Products Regulations 2015. My statutory powers derive from the Consumer Protection Act 2015.
3. Part of my duties include acting on complaints and intelligence received from members of the public and other enforcement agencies, including Hertfordshire Police.
4. Towards the end of June 2024, Hertfordshire Trading Standards received a complaint via Gillian Akroyd 7779, Senior Licensing Officer, Community Safety Unit, Stevenage Police in relation to Oval Wines, 9 The Oval, Stevenage SG1 5RA and possible illicit tobacco being sold from there. In response to that

Signed : *Elaine Knowles*

Continuation of the Statement of **Elaine KNOWLES**

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complaint, I went to the premises on 2 July 2024, with my colleagues Mark KEMPSTER, Courtney STRACHAN and Sarah KING.

5. I entered the premises at approximately 13.20 on 02/07/2024 and saw that there was a young Asian man behind the main counter in the shop. I showed him my credentials and explained that I was there to conduct a tobacco and vapes inspection, but would look at other items in the shop, including the alcohol. I informed him that I had a Notice of Powers and Rights for him to read and sign, which he did. He gave his name as Pamula ANIL and told me that his boss was not present, but his name was Mr Emrah ORUC. I produce a copy of the Notice that I gave to Mr Anil as **EMK/1**.
6. During the visit, I was checking items on the shop floor and behind the main counter when Mark KEMPSTER directed my attention towards illicit tobacco products hidden between cans of drink in the storeroom area. Some were branded products which I can state did not comply with the Tobacco and Related Products Regulations 2016 and the Standardised Packaging of Tobacco Products Regulations 2015. The other items I suspected to be counterfeit in contravention of the Trade Marks Act 1994. I observed that someone had taken time to remove cans of drink from the middle of each palette with the purpose of hiding illegal tobacco there, away from the legitimate tobacco contained in the gantry behind the counter in the main shop.
7. There was a mixture of four Amber Leaf 50g pouches, 12 Golden Virginia 50g pouches and also five packets of "KAMAGRA ORAL JELLY". It is my understanding that Kamagra shares the same active ingredient as the drug "Viagra", which is a prescription only medication and cannot legally be sold in an

Signed : *Elaine Knowles*

Date : 10/10/24

Continuation of the Statement of **Elaine KNOWLES**

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off-licensed premises.

8. These items were seized under the Consumer Rights Act 2015 powers and a receipt for items seized was given to Mr Anil to convey to Mr Oruc the owner of the business. I produce a copy of the receipt referred to as **EMK/2** and can further state that I gave Business Companion guidance leaflets on Tobacco and Vapes, as well as advice on the law relating to Age-restricted Sales, since I noted that there was no statutory tobacco notice on display and that the Refusals Log was not being completed regularly. I left the premises at around 14.20.
9. On 3 October 2024, I then took part in a multi-agency operation co-ordinated by Gillian AKROYD. Also present were my colleagues from Hertfordshire Trading Standards, Mark KEMPSTER and Sarah KING, colleagues from Police, Fire Protection and Stevenage Borough Council.
10. I entered Oval Wines at around 11.40 am on 03/10/2024 and saw that there were two young Asian males present, one of whom I recognised from my previous visit in July 2024. I showed him my credentials and explained that I needed him to sign a Notice of Powers and Rights which explained the powers Trading Standards Officers have to enter a business premises and carry out an inspection. I explained that we had colleagues with us carrying out different roles, but I would write down anything I found and give him a copy at the end of the visit. The young man gave his name as Pamula ANIL, DOB 19/03/1998 of 34 Wetherby Close, Stevenage and signed my notice, before receiving the top copy. I produce the Officer's Copy as **EMK/3**.
11. Not long after that, Gillian AKROYD handed me a mobile phone and told me that the owner of the shop wanted to speak to me. I took the phone and noted that

Signed : *Elaine Knowles*

Date : 10/10/24

Continuation of the Statement of **Elaine KNOWLES**

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the name on the screen was Emrah ORUC. I introduced myself and explained the purpose of my visit. I clarified that I was speaking to Mr Oruc, the owner and I heard the reply in the affirmative. I spoke to Mr Oruc on the telephone at quite some length, during which time I heard Mr Oruc become more agitated. I recall that he asked me why he was receiving so many visits from the enforcement authorities. I informed him that Trading Standards was required to respond to complaints and intelligence received but that if he wished to make a complaint, then he could contact the Head of Trading Standards accordingly. He later said that he did not want to make a complaint.

12. Shortly after that telephone conversation had taken place, I was called into the rear storeroom of the shop by my colleague, Mark KEMPSTER, who showed me a palette of canned drinks on the floor which had several cans missing, replaced by tobacco products to keep them concealed from view, as before in July 2024. There were a total of four palettes like this, each containing hidden tobacco products. I took photographs, printed copies of which I produce as **EMK/4** to **EMK/7**.
13. I could see that the concealed tobacco products were a mixture of cigarettes and hand rolling tobacco. There was a total of 19 x 50g pouches of hand-rolling tobacco and 360 cigarettes. Also hidden in the palettes was four boxes of KAMAGRA ORAL JELLY and two extra loose packets.
14. Therefore, I seized all the illegal tobacco and Kamagra in accordance with my powers under the Consumer Rights Act 2015 and sealed them in evidence bags using tamper-proof security tags.
15. I produce and identify my Inspection Report Form 63111 for Oval Wines, dated

Signed : *Elaine Knowles*

Date : *10/10/24*

Continuation of the Statement of **Elaine KNOWLES**

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03/10/2024 which was checked and signed by Mr Pamula ANIL, as **EMK/8**. I left a copy as a receipt for everything which was seized and asked that it be passed to Mr Oruc for his information. I left the premises at approximately 13.20.

16. The evidence was taken to the Hertfordshire Trading Standards secure evidence store and booked in according to the department policy on Logging and Retention of Evidence.
17. The case is now being investigated and appropriate action will be taken in line with the Hertfordshire County Council Enforcement Promise. *Elaine Knowles*

Signed : *Elaine Knowles*

Date : *10/10/24*



# Hertfordshire County Council Trading Standards

Room 346, Old Block, Postal Point CH0330, County Hall, Hertford, SG13 8DQ  
Telephone: 01707 292429 E mail: [tradingstandards@hertfordshire.gov.uk](mailto:tradingstandards@hertfordshire.gov.uk)

## NOTICE OF POWERS AND RIGHTS

**ISSUED UNDER CODE B of THE POLICE AND CRIMINAL EVIDENCE ACT 1984**   
**OR THE PROTECTION OF FREEDOMS ACT 2012 CODE OF PRACTICE**   
**OR in relation to FOOD LAW or FEED LAW ENFORCEMENT VISITS**

Unless there is suspicion of an offence, the Code of Practice on Powers of Entry issued under the Protection of Freedoms Act, (or where relevant the Food Law Code of Practice or Feed Law Enforcement Codes of Practice) will apply. If, at any time, during the inspection, the officer has reason to suspect that an offence may have been committed, then the provisions of Code B of the Police and Criminal Evidence Act (PACE) will become applicable and the officer may wish to exercise additional powers. The officer should advise you of this change should it occur and may issue an additional notice. In either case the powers used have been summarised, as far as practicable, on the reverse of this Notice, together with a summary of your rights. **It is an offence to intentionally obstruct a Trading Standards Officer when seeking to exercise a power or to fail, without reasonable cause, to give other assistance or information that they may reasonably require.\* see overleaf for full explanation.**

Premises name and Address ..... *EWKHAM ORUC 07507 152047*  
..... *THE OVAL WINGS*  
..... *9 THE OVAL*  
..... *STOURFACE SQ1 FLA*

Name and position of person receiving the notice (and warrant, if applicable)  
.....  
or left at.....

Officer in Charge (ask to see their credentials or identification)..... *E. KNOWLES*

Date/Time..... *02/07/2024 17.30*

**POWERS OF ENTRY Without an Entry Warrant**  **Under an Entry Warrant**  (Copy attached)

Legislation: ..... *CONSUMER RIGHTS ACT 2015*

Reason why entry is needed..... *Inspection of premises re tobacco, alcohol, food etc*

The visit is being carried out using statutory powers contained in the legislation above

**CONSENT TO EXERCISE POWERS**  
Even where powers exist and Advance Notice is given you will be asked to consent to the visit (unless this would frustrate its purpose). You do not have to consent to this visit and you may withdraw your consent at any time before it is concluded. However if consent is withheld, a power to enter premises and inspect will still exist.

I hereby consent to the officer named carrying out the stated activities at these premises, and understand that information obtained may be used in court proceedings.

Signature..... *P. AMI* ..... Status Relative to Premises..... *Employee*  
Name (Block Capitals).....

**CONSENT TO INSPECTION WITHOUT POWERS (PACE Act Code B)**  
Where no powers exist an officer may still ask for entry, or may ask to inspect or make use of equipment held on the premises (e.g. a Scanner or till equipment) for which no power at that time exists. You do not have to consent to this and you may withdraw your consent at any time before it is concluded.

I hereby consent to the officer named inspecting any goods records or documents held on the above premises and understand that information obtained may be used in court proceedings.

Signature..... Status Relative to Premises.....  
Name (Block Capitals).....

**ADVANCE NOTICE (Not required for Food and Feed law related visits)**  
Where appropriate and practicable, we have to give you advance notice before an officer reasonably considers that giving notice would defeat the object of the visit as a result of your invitation. In any event you may be asked to waive the do.

I hereby waive my right to Advance Notice Signed .....

Description <i>POWERS NOTICE 2/7/24</i>	
I identify this exhibit as that referred to in my statement made and signed by me	Identifying Mark <i>EMU/1</i>
Signed <i>Elaine Knowles</i>	Date <i>10/10/24</i>
Exhibit Number	

# Hertfordshire County Council Trading Standards Inspection Report Form

Emma O'Neil (owner)

Reference: 62050

Legal Name of Business: THE OVAL WINE & SPIRITS

Date: 02/07/2024

Trading as (if applicable): .....

Time: .....

Address: 9 THE OVAL STEVENAGE, 551 FRA

Type of business: OFF LICENSE

Please note that during the course of my visit to your premises today, I found as follows / advise you to take the following corrective action: -

CONSUMER RIGHTS ACT 2015.

Inspection of off-licensed premises including tobacco products, vapes & alcohol. Seized the following as not being legal:

- 78 x Gold Bar vapes - G50220.
- 4 x Amber Leaf pouches - G48777.
- 12 x Golden Virginia pouches - G41779.
- 5 x Jelly banana - G48778.

- Food Information Regs 1994 - non-permeated colours in chest-3 (Yellow 6) - non-OC for sale. Check stock + ensure GB name + address given.
- No statutory tobacco notice.
- Blends + keets must be in tobacco cabinet.
- Gave advice about underage sales. Refusals book is not being maintained. Please check up to date.
- Check pricing on shelves.

Officer: E. Knowles

Tel: 01707 292 429

(BLOCK CAPITALS)

acknowledged by: PAUL Name: .....

Position: Employee

(Signature)

(BLOCK CAPITALS)

Business email: Leaflets given: underage sales, tobacco + vapes advice

This report only covers the areas examined at t  
It does not necessarily indicate full compliance  
It is not a statutory improvement notice. Please  
**For further information or general advice for**  
Hertfordshire County Council, Regulatory Servi  
County Hall, Pegs Lane, Hertford, SG13 8DE, F  
Email: tradingstandards@hertfordshire.gov.uk

Description: SEIZURE RECEIPT 2/7/24

I identify this exhibit as that referred to in my statement made and signed by me

Identifying Mark

EMU/2

Signed Clare Knowles

Date 10/10/24

Exhibit Number



**Hertfordshire**

Please see overleaf for our privacy state

NOTICE OF POWERS AND RIGHTS

ISSUED UNDER CODE B of THE POLICE AND CRIMINAL EVIDENCE ACT 1984

OR THE PROTECTION OF FREEDOMS ACT 2012 CODE OF PRACTICE

OR in relation to FOOD LAW or FEED LAW ENFORCEMENT VISITS

Unless there is suspicion of an offence, the Code of Practice on Powers of Entry issued under the Protection of Freedoms Act, (or where relevant the Food Law Code of Practice or Feed Law Enforcement Codes of Practice) will apply. If, at any time, during the inspection, the officer has reason to suspect that an offence may have been committed, then the provisions of Code B of the Police and Criminal Evidence Act (PACE) will become applicable and the officer may wish to exercise additional powers. The officer should advise you of this change should it occur and may issue an additional notice. In either case the powers used have been summarised, as far as practicable, on the reverse of this Notice, together with a summary of your rights. It is an offence to intentionally obstruct a Trading Standards Officer when seeking to exercise a power or to fail, without reasonable cause, to give other assistance or information that they may reasonably require.\* see overleaf for full explanation.

Premises name and Address THE OVAL WINES 07507 152047
9 THE OVAL
STEVENAGE J.G.I. FRA
Name and position of person receiving the notice (and warrant, if applicable)
FAMULA ANIL 19/3/98
34 WETHERBY CLOSE STEVENAGE
Officer in Charge (ask to see their credentials or identification) E. KNOWLES
Date/Time 7/10/24

POWERS OF ENTRY Without an Entry Warrant Under an Entry Warrant (Copy attached)

Legislation: CONSUMER RIGHTS ACT 2015

Reason why entry is needed: Inspection of premises for tobacco / alcohol / food etc

The visit is being carried out using statutory powers contained in the legislation above

CONSENT TO EXERCISE POWERS

Even where powers exist and Advance Notice is given you will be asked to consent to the visit (unless this would frustrate its purpose). You do not have to consent to this visit and you may withdraw your consent at any time before it is concluded. However if consent is withheld, a power to enter premises and inspect will still exist.

I hereby consent to the officer named carrying out the stated activities at these premises, and understand that information obtained may be used in court proceedings.

Signature P.A.M.I. Status Relative to Premises Employee

Name (Block Capitals)

CONSENT TO INSPECTION WITHOUT POWERS (PACE Act Code B)

Where no powers exist an officer may still ask for entry, or may ask to inspect or make use of equipment held on the premises (e.g. a Scanner or till equipment) for which no power at that time exists. You do not have to consent to this and you may withdraw your consent at any time before it is concluded.

I hereby consent to the officer named inspecting any goods records or documents held on the above premises and understand that information obtained may be used in court proceedings.

Signature Status Relative to Premises

Name (Block Capitals)

ADVANCE NOTICE (Not required for Food and Feed law related visits)

Where appropriate and practicable, we have to give you advance notice before a visit. If an officer reasonably considers that giving notice would defeat the object of the visit it is as a result of your invitation. In any event you may be asked to waive the right to do.

I hereby waive my right to Advance Notice Signed

Table with 2 columns: Description, Identifying Mark. Description: POWERS NOTICE 3/10/24. Identifying Mark: EMA/3. Signed: Elaine Knowles Date: 10/10/24. Exhibit Number: (blank)



Description

PHOTO 1

I identify this exhibit as that referred to in my statement made and signed by me

Identifying Mark

Case 14

Signed Elaine Knowles

Date 10/10/24

Exhibit Number



Description

PHOTO 2

I identify this exhibit as that referred to in my statement made and signed by me

Identifying Mark

EMA/5.

Signed Clair Knowlton

Date 10/10/24

Exhibit Number



Description <b>PHOTO 3.</b>	
I identify this exhibit as that referred to in my statement made and signed by me	Identifying Mark <b>EMU/6.</b>
Signed <b>Elaine Knowlton</b>	Date <b>10/10/24</b>
Exhibit Number	



Description

PHOTO 4

I identify this exhibit as that referred to in my statement made and signed by me

Identifying Mark

Case 17

Signed *Clair Kowalski*

Date *10/10/24*

Exhibit Number

# Hertfordshire County Council Trading Standards Inspection Report Form



Reference: **63111**

Legal Name of Business: **EMERALD OFFICE THE OVAL WINES**

Date: **2/10/24**

Trading as (if applicable):

Time: **11.45**

Address: **9 THE OVAL, STOVENAGE**

**SG1 5RA**

Business email:

Business type: **OFF LICENSE**

Please note that during my visit to your premises today, I found the following:-

CONSUMER RIGHTS ACT 2015.

Illegal tobacco inspection. Found the following in rear storeroom:

- Amber Leaf FINE (counterfeit) x 10
  - Amber Leaf FINE (non-duty paid) x 3
  - Golden Virginia FINE (non-duty paid) x 4
  - Platinum Blue x 200
  - Marlboro Touch x 140
- } \$57678
- 
- Kamagra Oral Jelly x 4 boxes + 2 extra packets.
- } M230#1087
- Prescription only medication.
- 
- Amber leaf x 1 in small bag on peg hanging up
- 
- Marlboro Touch x 20 - M07586486 (M03586401)
  - Amber leaf x 50g - M03586479

Officer: **E. KNOWLES**  
(BLOCK CAPITALS)

Signature: *E Knowles*

Description: **SEIZURE RECEIPT**

Recipient: **PAMOLA ANIL**  
(BLOCK CAPITALS)

Signature: *P Anil*

I identify this exhibit as that referred to in my statement made and signed by me	Identifying Mark <b>EMU/8</b>
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Please see overleaf for further information and our privacy sta

Signed **Elaine Knowles** Date **10/10/24**

Exhibit Number